ClearPath MSP
ClearWatch

COMPARISON GUIDE

from ClearPath MSP

CLEARWATCH COMPARISON GUIDE · NINJAONE

Easy to start. Easy to trust.

NinjaOne promises one platform, easy to learn and highly automated. ClearWatch keeps each promise, and shows you the proof.

PUBLISHED NOVEMBER 2026 LENGTH 7 PAGES COMPARES CLEARWATCH AND NINJAONE RMM

EXECUTIVE SUMMARY

Every promise, with the proof

NinjaOne sells itself on four things: one unified platform, a console that is easy to learn, automation that saves technicians time, and patching it calls autonomous. Each is real, and each stops at the endpoint and at the moment an action is sent.

ClearWatch makes the same promises and carries them further: one console for the endpoints and the tools around them, a quiet start while it learns each client, alerts that arrive with their cause, patching that proves it worked, and every command signed by a separate authority.

KEY TAKEAWAYS

- **Unified, past the endpoint:** your backup, security and Intune on the device they protect.
- **Easy, and quiet while it learns:** a 14-day baseline for every new client.
- **Automation that explains itself:** a diagnosis runs before anyone is paged.
- **Every command signed:** a separate authority signs it, and each machine checks.

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WHO THIS IS FOR

IT teams and MSPs running NinjaOne today, or choosing between the two.

AT A GLANCE

NINJAONE'S FOUR CLAIMS
Answered
Unified, easy, automated, autonomous patching.

EVERY COMMAND SIGNED
ClearWatch only
By a separate authority, checked on every machine.

NEW CLIENT, FIRST 14 DAYS
Quiet
A baseline learns what is normal first.

INCLUDED IN CLEARWATCH
Everything here
No add-ons and no second product.

01 ONE PLATFORM

> NINJAONE SAYS
>
> **“Unify endpoint management, patching, and backup in one platform”**
>
> NINJAONE.COM, HOME PAGE, NOVEMBER 2026
>
> NinjaOne's platform is a set of its own products, each licensed separately: RMM, backup, MDM, remote access and documentation.

Unified, and not just with our own products

ClearWatch unifies what you already run instead of asking you to replace it. Each machine's Veeam, Cove or Proxmox Backup job 3, its SentinelOne agent and threats 1, and its Intune compliance 2 sit on the device they protect.

The same console watches what has no agent at all: switches, firewalls, access points, cameras and storage, read by on-site collectors that cover for each other.

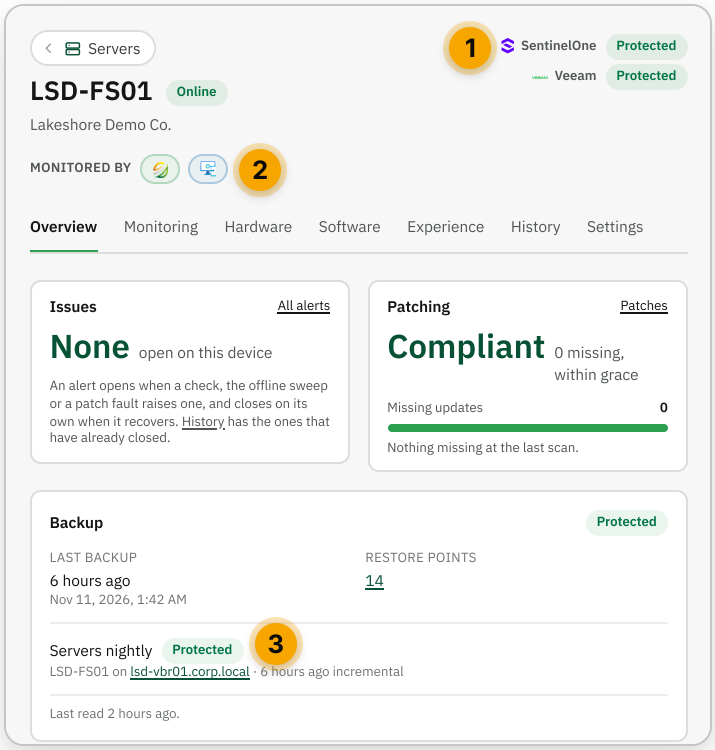


FIGURE 1 One server, three vendors' answers: SentinelOne and Veeam on the title row, Intune under Monitored by, the Veeam job on the Backup card.

One console, side by side

CAPABILITY	CLEARWATCH	NINJAONE
Multi-vendor backup view Several backup vendors' jobs on one dashboard.	✓ **Veeam, Cove, Proxmox Backup** More vendors in development	⊖ Own backup only
Backup status per device Each protected machine matched to its device, with alerts.	✓ **Mapped to each device**	⊕ NinjaOne Backup
SentinelOne Agents, threats and machines missing SentinelOne.	✓ **Threats and coverage gaps**	◑ No missing-agent view
Microsoft Intune Import devices, deploy the agent, read BitLocker keys.	✓ **Import, deploy, BitLocker keys**	◑ No BitLocker keys
Agentless with failover On-site collectors pool together and cover for each other.	✓ **Collector pools, auto failover**	◑ One delegate, no failover

02 EASY TO LEARN

> NINJAONE SAYS
>
> **“Our intuitive UI is simple to set up and easy to learn and use.”**
>
> NINJAONE.COM/RMM, NOVEMBER 2026
>
> NinjaOne says teams are operational in under a week. Policies apply as soon as a device is assigned a role: desktop or server.

Easy to learn, and quiet while it learns

Starting fast is half of it. The other half is not being buried in pages while you tune. Every new ClearWatch client starts a 14-day baseline that learns what is normal (1), and only checks marked as floors page while it runs.

The Onboarding view groups what the baseline found so you answer each group once (3), and Go live waits until every group is answered (2). Checks attach themselves by detected platform, service and server role, so there are no filters to build first.

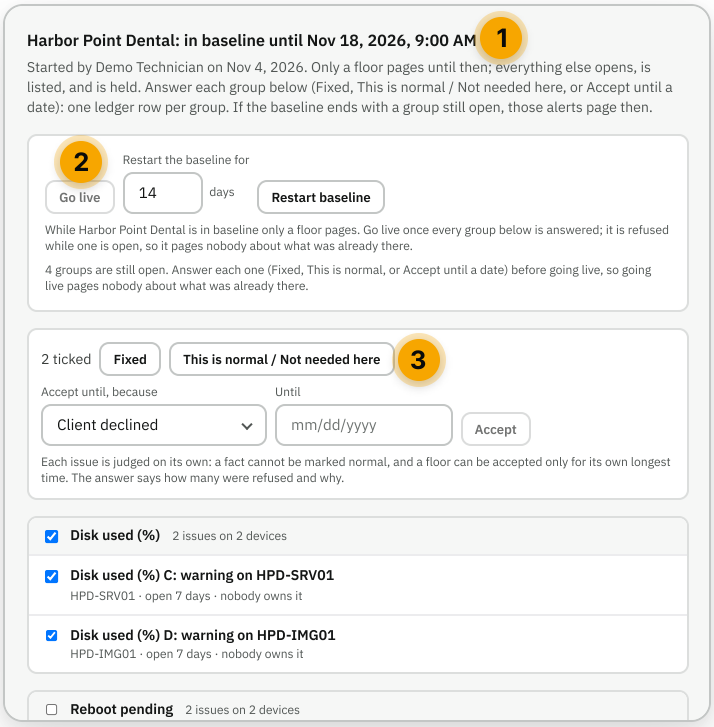


FIGURE 2 Alerts, Onboarding for a new client partway through its 14-day baseline, rebuilt with demo data.

The first two weeks

CAPABILITY	CLEARWATCH	NINJAONE
Quiet onboarding baseline A new client learns what is normal before anyone is paged.	✓ **14-day learning period**	⊖ No learning period
Checks only where they apply Checks attach by detected platform, service and role. No filters.	✓ **By role, service, platform**	◑ Desktop or server roles
Knows when data stops Each check that stops, gaps or is misconfigured is flagged on its own.	✓ **Missing, gaps, misconfigured**	◑ Device down only
Outage-first routing Outages and heads-ups route apart, with an optional daily budget.	✓ **Outage lanes, daily budget**	◑ No escalation ladder
Help on every page How-to videos and guides inside the console.	✓ **How-to videos in console**	◑ Articles

03 AUTOMATION

NINJAONE SAYS

“Increase technician efficiency by 95% with out-of-the-box automations”

NINJAONE.COM/RMM, NOVEMBER 2026

A NinjaOne condition can run a script when it fires; the alert goes out at the same moment, and nothing rechecks afterward.

The fastest ticket is the one that arrives solved

ClearWatch spends its automation before the page, not after it. When a check fails, a diagnostic playbook runs first and the alert arrives with the cause 1, the evidence 2 and the fix 3 attached.

Self-healing holds the page while its fix runs and rechecks, so a problem that fixed itself never wakes anyone, and the fix a person approves is one press, audited before it runs.

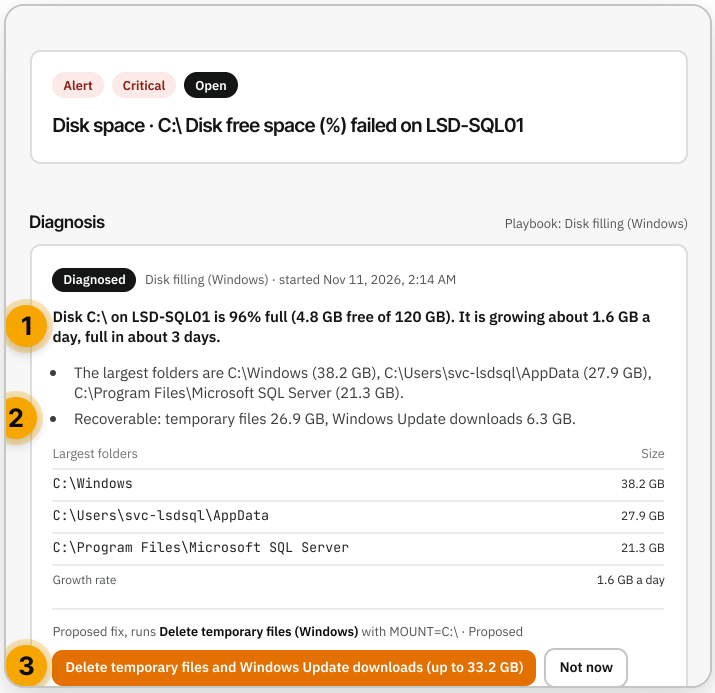


FIGURE 3 An issue on a demo SQL server as it arrives: the cause ClearWatch's playbook worked out, the evidence it read on the machine, and the fix it proposes, run only by a person's press.

From alert to fix

CAPABILITY	CLEARWATCH	NINJAONE
Diagnosis before the page A playbook runs first; the alert carries cause, evidence and fix.	✓ **Cause and fix attached**	◑ Condition scripts
Self-healing A fix runs and rechecks while the alert is held.	✓ **Restart or script, then page**	◑ Runs script, no hold
Inherited custom fields Values flow down to devices, lockable, with secrets from a vault.	✓ **Lockable, vault secrets**	◑ No vault
AI assistants (MCP) Claude, ChatGPT and others, each as the person signed in.	✓ **Each person's own sign-in**	⊖ Early access, app sign-in
API and webhooks A public REST API and outbound webhooks.	✓ **REST API and webhooks**	✓ Included

04 PATCHING

NINJAONE SAYS

“Autonomous patch management - powered by AI”

NINJAONE.COM/PATCH-MANAGEMENT, NOVEMBER 2026

NinjaOne patches Windows, macOS and Linux and a large third-party catalog, by rules you set. It is NinjaOne's strongest suit.

Autonomous is a promise. Proof is a record.

ClearWatch patches Windows and third-party apps from the winget catalog by policy, then checks its own work. An update that needs a second pass gets one in the same window, up to five rounds 3 .

The Windows Update lockdown is read back from each machine rather than assumed 2 , and every restart a machine owes is recorded with the update that needs it and when it happened 1 .

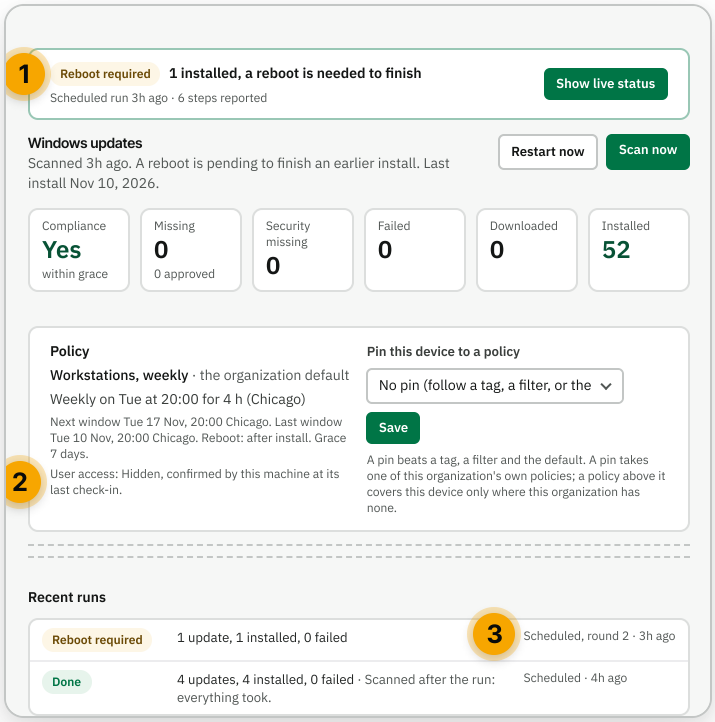


FIGURE 4 A workstation's Patches tab: the restart it still owes, the lockdown it reports back, and each install round. The update list is left out to fit.

Patching, side by side

CAPABILITY	CLEARWATCH	NINJAONE
Windows and third-party apps Windows Update and third-party apps, patched by policy.	✓ **Windows Update plus winget**	✓ Own catalog plus winget
Several install rounds per window Updates that need a second pass get one in the same window.	✓ **Up to five passes**	⊖ One pass
Update lockdown verified The Windows Update lockdown is read back from each machine.	✓ **Read back per machine**	◑ Set, not verified
Owed-restart ledger Each restart owed, which update needs it, and when it happened.	✓ **Owed, why, and done**	◑ Pending flag

05 EVERY COMMAND SIGNED

A machine acts only on a signed command

An RMM can run anything on every machine it manages, which makes it the most valuable thing an attacker can reach. ClearWatch takes the power to command machines away from the console itself.

CLEARWATCH CONSOLE
A person asks
Run a script, open a session, install updates, uninstall an agent.

→

COMMAND AUTHORITY
Checked, then signed
A separate service checks that person's own approved permission, then signs with a key held in a hardware security module.

→

THE MACHINE
Verified, or refused
The agent checks the signature against keys built into it, and refuses anything unsigned.

WHAT IT COVERS

- **Everything that changes a machine:** scripts, remote control, the terminal, patch installs, uninstalls and protection settings.
- **A key that never leaves its hardware:** held in a hardware security module, apart from the console's servers.
- **Refused when unsigned:** new agents enforce from the first day.
- **Permissions checked twice:** a raise counts only once another administrator signs it off. Nobody raises themselves.
- **Automation under approved rules:** schedules, self-healing and patch windows run only within rules a person approved.
- **Sessions signed too:** each remote control window and terminal signs its own input.

What NinjaOne documents

NinjaOne encrypts traffic to its agents and asks technicians for MFA at sign-in and before remote connections. Script signing is left to you, and NinjaOne publishes nothing that signs the instructions its agents receive or has an agent refuse an unsigned one. MFA checks the technician. A signature checks the instruction itself.

Every action accounted for

CAPABILITY	CLEARWATCH	NINJAONE
Every command signed A separate authority signs each action; the agent refuses anything unsigned.	✓ **Separate authority, HSM key**	⊖ Encryption and MFA only
Audited before it runs An action that cannot be logged first is refused.	✓ **Refused if not logged**	◑ Logged after
Installers verify the signer Every install script checks the agent's signature first.	✓ **Every install script**	◑ Mac name check only
Agent tamper protection No uninstall without a code from the console, set per client.	✓ **Uninstall code, per client**	◑ Windows only
Client-controlled access A client can refuse or withdraw a provider's access.	✓ **Client can refuse**	⊖ MSP-controlled

06 SIDE BY SIDE

NinjaOne and ClearWatch: all 40 capabilities

Included · Partial · Add-on · Not offered or not documented

CAPABILITY	CW	NINJAONE
Quiet onboarding baseline	✓	No learning period
Diagnosis before the page	✓	Condition scripts
Knows when data stops	✓	Device down only
Checks only where they apply	✓	Desktop or server roles
Outage-first routing	✓	No escalation ladder
End-user experience score	✓	Dashboards, no score
Agentless with failover	✓	One delegate, no failover
Switch config history	✓	Backup, no history or diff
Browser SSH to devices	✓	Not documented
Cabling topology map	✓	Port map only
Switch front and back views	✓	Not documented
Storage drive-bay view	✓	SNMP template only
Built-in IPAM	✓	Discovery only
Controllers and cameras	✓	Generic SNMP
Windows and third-party apps	✓	Own catalog plus winget
Linux patching	✓	APT, DNF, YUM, Zypper
Several install rounds per window	✓	One pass
Owed-restart ledger	✓	Pending flag
Self-healing	✓	Runs script, no hold
Inherited custom fields	✓	No vault

CAPABILITY	CW	NINJAONE
Every command signed	✓	Encryption and MFA only
Audited before it runs	✓	Logged after
Update lockdown verified	✓	Set, not verified
Installers verify the signer	✓	Mac name check only
Agent tamper protection	✓	Windows only
Remote control	✓	Included
Recording by client policy	✓	Default on, not enforced
Support without an agent	✓	Quick Connect add-on
Searchable terminal recordings	✓	Logged, not recorded
Multi-vendor backup view	✓	Own backup only
Backup status per device	✓	NinjaOne Backup
SentinelOne	✓	No missing-agent view
Microsoft Intune	✓	No BitLocker keys
Password vault	✓	Own vault only
Client-controlled access	✓	MSP-controlled
AI assistants (MCP)	✓	Early access, app sign-in
API and webhooks	✓	Included
Incident paging	✓	PagerDuty only, one-way
Co-managed IT	✓	Included
Help on every page	✓	Articles

How we compared. Each vendor's own public documentation, release notes, product and pricing pages, checked October and November 2026; quotes are from NinjaOne's own pages as of November 2026. Included means it does what ClearWatch does, in the RMM itself, at no extra license; Partial covers part of it; Add-on needs a separately licensed product or tier; Not documented means we found no public documentation, not that the vendor cannot do it. Every cell is backed by a source, available on request. Screens are rebuilt from the ClearWatch console with demo data.

Running NinjaOne today?

Start a free trial, or ask us to walk you through ClearWatch on your own devices.

clearwatch.com

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